

## **Global Quality Policy**

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## **Netafim Quality Policy**

A cornerstone of Netafim's success is the satisfaction of our customers and our continuous strive for excellence. Therefore, we follow the quality policy as defined below:

- 1. We are continuously committed to meet or exceed our customers' expectations, by providing quality products, services and agricultural projects on time, with the highest level of service.
- 2. We are committed to meet the applicable requirements of our stakeholders and other interested parties.
- 3. We are committed to implement, maintain and continuously improve a quality management system that complies with the following requirements:
  - ISO 9001:2015 quality management system standard requirements.
  - Health & Safety, Environment, Employment, Products, Services and Agricultural Projects regulatory requirements.
- 4. We implement the following quality planning principles:
  - "First time right" is the target for all our activities.
  - End-to-end quality process.
  - "Risk based thinking" and "prevention at the source".
  - Usage of advanced quality planning and analysis tools.
- 5. We continuously carry out improvement activities, in order to ensure product quality, process effectiveness and efficiency, profitability and competitiveness.
- 6. We partner with qualified suppliers and monitor their performance constantly. The suppliers shall comply with our quality policy principles.
- 7. We ensure that the policy is brought to the knowledge of all company employees and relevant interested parties.
- 8. Roles and Responsibilities
  - Netafim's leadership is obligated to administer and maintain an effective Quality Management System.
  - Management is responsible for setting quality targets and regularly monitoring their performance.
  - Each Netafim employee shall adhere to this policy and comply accordingly.

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